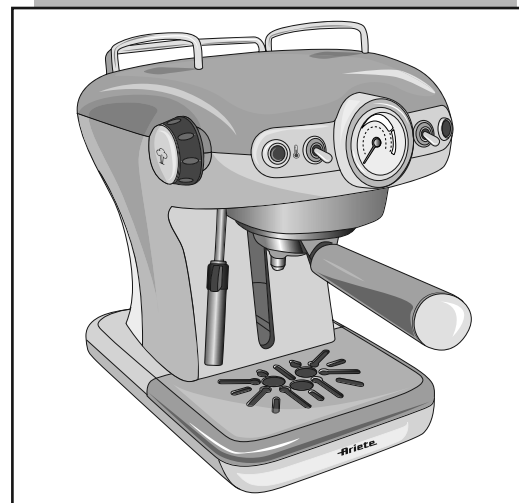


CE

MOD. 1389A

EAC



Macchina da caffè
Coffee maker
Machine a café
Kaffeemaschine
Máquina de café
Espressomachine
Καφετιέρα
Кофеварка эспрессо
ماكينة قهوة

Ariete

199 202 250
NUMERO UNICO


Ariete

De' Longhi Appliances Srl
Divisione Commerciale Ariete
Via San Quirico, 300
50013 Campi Bisenzio (FI) - Italy
E-Mail: info@ariete.net
Internet: www.ariete.net


WITH REGARD TO THIS MANUAL


Even if the appliances are made in conformity with the European regulatory specifications in force and therefore all potentially hazardous parts are protected. Carefully read these warnings and use the appliance only for the use it is designed for in order to prevent accidents and damage. Keep this manual close by for future consultation. If you should decide to give this appliance to other people, remember to also include these instructions.


The information provided in this manual is marked with the following symbols indicating:

 Danger for children

 Warning of burns

 Danger due to electricity

 Warning – material damage

 Danger of damage originating from other causes

INTENDED USE

You can use your Café Retró to prepare coffee and cappuccino; and thanks to the possibility of dispensing hot water, you can also prepare tea and tisanes. This appliance is designed only and solely for private use, and is therefore to be considered unsuitable for industrial or professional purposes. No other use of the machine is contemplated by the manufacturer, which is exempt from any liability for all types of damages caused by improper use of the machine. Improper use also results in any form of warranty being forfeited.

RESIDUAL RISKS

The constructive characteristics of the appliance, covered by this publication, do not allow to protect the user from direct jet of steam or hot water.

 **Warning!**

Burn Hazards - When hot water and steam are dispensed, do not direct the jets towards others or towards yourself. Hold only the plastic part of the tube.

IMPORTANT SAFEGUARDS

READ THESE INSTRUCTIONS CAREFULLY.

- This appliance is designed only for private use, and is therefore to be considered unsuitable for commercial or industrial purposes.
- We decline any responsibility resulting from misuse or any use other than those covered in this booklet.
- We suggest you keep the original box and packaging, as our free-of-charge service does not cover any damage resulting from inadequate packaging of the product when this is sent back to an Authorised Service Centre.
- The appliance complies with Regulation (EC) No 1935/2004 of 27/10/2004 on the materials in contact with food.

 **Danger for children**

- The appliance can be used by children aged 8 years and up only if they are

monitored by a responsible person or if they have received instructions regarding the appliance safe use and if they have understood the dangers which may arise during the appliance use.

- Cleaning and maintenance by the user must not be carried out by children unless they are older than 8 years and are monitored during the operation. Children must be supervised at all times to ensure they do not play with the appliance.
- Always keep the appliance and the power cord out of the reach of children under the age of 8 years.
- Do not leave the packaging near children because it is potentially dangerous.
- In the event that this appliance is to be disposed of, it is suggested that the power chord is cut off. It is also recommended that all potentially dangerous components are rendered harmless to prevent children hurting themselves when playing with the apparatus.



Danger due to electricity

- This appliance can be used by persons who have reduced physical sensory or mental capabilities, or lack of experience and knowledge, only if they are monitored by a responsible person or if they have received and understood instructions regarding the appliance safe use and if they have understood the dangers which may arise during the appliance use.
- Before connecting the appliance to the mains check that the voltage shown on the label located underneath the machine corresponds to the voltage of the local mains.
- The use of extensions not approved by the manufacturer can result in damage to property and personal injury.
- Before filling the tank with water, unplug the appliance from the power outlet.
- If the power cord is damaged, it must be replaced by the manufacturer or by its Technical Assistance Service or by a similarly qualified person in order to avoid any hazard.
- Never put live parts into contact with water: It can cause a short circuit!
- Remove the plug from the power outlet before cleaning or maintenance.
- Do not immerse the appliance in water or other liquids.
- Always turn off the power and unplug the power cord plug from the power outlet before filling the tank with water.



Danger of damage originating from other causes

- Do not lift the appliance by grasping its water tank or its tray, but only by grasping its body.
- Choose an adequately illuminated and clean room with easily accessible power outlet.
- Avoid pouring an excessive amount of water into the tank.
- Never leave the appliance unattended when it is connected to the power supply.


- The appliance must be used and left at rest on a stable surface.
- The appliance must not be used if it has been dropped, if there are visible signs of damage or leaks of water. Do not use the appliance if the power cord or the plug are damaged, or if the appliance is faulty. To prevent any accident, all repairs, including the replacement of the power cord, must be carried out by an Authorised Service Centre or, in any case, by qualified personnel.

Warning of burns

- Never direct steam or hot water towards parts of the body; handle the steam/hot water spout with care: Burns hazard!
- The external metallic parts of the appliance and the filter holder must not be touched with the equipment in operation, as it could cause burns.
- If water does not come out of the filter holder, it may be because the filter is clogged. Stop the brewing and wait ten seconds. Remove and disconnect the filter holder because any remaining pressure could cause splashes or squirts. Then clean as explained in the relevant paragraph.

Warning – material damage

- Place the machine on a steady surface where it can not be overturned.
- Never put any object other than the pods in the pod filter holder. This could cause serious damage.
- Use only pods that show the E.S.E. standard brand.
- Do not use the machine without water because in this case the pump will burn.
- Never fill the water tank with hot or boiling water.
- Do not place the machine on very hot surfaces or near open flames to prevent the body from being damaged.
- The cable must not touch the hot parts of the machine.
- Do not use sparkling (carbonated) water.
- Never put substances other than coffee powder in the filter. This could cause serious damage.
- Do not leave the machine at temperatures below 0 °C / 32 °F, as the remaining water in the boiler could freeze and cause damage.
- Do not use the appliance outdoors.
- Do not expose the appliance to atmospheric agents (rain, sun ...).
- After disconnecting the power plug and after the hot parts have cooled, the appliance must be cleaned only with a non-abrasive cloth slightly moistened by adding a few drops of mild, non-aggressive detergent (never use solvents that damage plastic).

-  For proper disposal of the product in accordance with the European Directive 2012/19/EC please read the dedicated leaflet attached to the product.

— • SAVE THESE INSTRUCTIONS FOR FUTURE REFERENCE

DESCRIPTION OF THE APPLIANCE

- A - Filter holder
- B - Drain pan
- C - Perforated silicone disc (Thermocreem ®)
- D - 1 cup filter/pod
- E - 2 cup filter
- F - Power cord + Plug
- G - Removable water tank
- H - Maxi Cappuccino attachment and wand for water and steam supply
- I - Removable cups grill
- J - On/Off button
- K - Drip basin
- L - Coffee measure/presser
- M - Steam dispensing knob
- N - Boiler temperature light
- O - Steam function switch
- P - Boiler temperature thermometer (C° and F°)
- Q - Coffee dispensing switch
- R - On light

Identification data

In the label located under the support base of the machine there is the following identification data of the machine:

- manufacturer and CE marking
- electrical supply voltage (V) and frequency (Hz)
- model (Model.)
- electrical power consumption (W)
- serial number (SN)
- assistance toll-free phone number

When ordering at Authorized Service Centers, indicate the model and serial number.

PRELIMINARY PHASES FOR USE

Starting the appliance

Check that the domestic mains voltage is the same as the voltage indicated on the label of the device. Then place the machine on a flat surface. Wash the tank when used for the first time and fill it with cool tap water (MAX 1 litre), and then carefully push it into its seat (Fig. 3). The suction tube must be inside the tank.

First start-up

After filling the tank with cool tap water, plug it into the electrical outlet, which must be equipped with grounding unit. Switch on the machine by pressing the button (J) Fig. 1. The light (R) will turn on to indicate that the machine is on.

If you are starting the machine for the first time or after a period of time during which it has not been used, it is recommended that at least one cup of water be allowed to pass through the boiler's hydraulic circuit.

Place a container with a capacity of at least half a litre under the coffee spout and Maxi Cappuccino device (Fig. 5). Put switch (Q) on the coffee position (☕). Wait that water comes out from the

coupling seat of the filter holder. Open the steam knob (M) and make water come out of the Maxi Cappuccino device.

Stop dispensing setting the switch (Q) in the upper position. Close the steam knob. Wait for the light (N) to turn on. At this point the coffee maker is ready to brew coffee.

HOW TO MAKE COFFEE

With powder coffee

Insert the dripper (B), the perforated silicone disc (C) and the 2 cup (E) or 1 cup (D) filter, in the filter holder (A) (Fig. 6). The perforated silicone disc can be inserted only in one direction on the dripper. Measure out the coffee in the filter and lightly press with the specially provided presser: for two coffees completely fill two measuring units, while for one coffee fill only one. Insert the filter holder into its seat. Tighten it securely by turning it from left to right, making sure it is correctly fitted to the flange (Fig. 8).

If too much ground coffee is put inside the filter, turning the filter holder may prove difficult and/or you may get leaks from the filter holder when the coffee is being dispensed.

The filter ring should be preheated for a few minutes to ensure a nice, hot cup of coffee. This will not be necessary for the following coffees.

Wait for the light (N) to turn on. Position the switch (Q) to coffee brewing (☕): coffee will flow from the spouts of the filter holder. Stop dispensing setting the switch (Q) in the upper position. The minimum serving of coffee is 50 ml.

Warning!

As in professional coffee machines, do not remove the filter holder when the dispensing switch is ON (in coffee position ☕).

Warning!

After dispensing coffee wait about ten seconds before removing the filter holder. To remove it, turn it slowly from right to left so as to prevent splashes or spurts of water or coffee.

When warming up, your appliance may release small puffs of steam from the filter holder; this is perfectly normal.

The indicator light (N) will switch off and on periodically, showing the intervention of the boiler thermostat, which serves to maintain the best water temperature (around 100 °C / 210 °F for making coffee, and about 150 °C / 300 °F to dispense steam).

When using the coffee maker for the first time and thereafter, it is best to begin brewing coffee only when the light (N) is on.

How to make coffee with pods

To make coffee with pods it is necessary to install the 1 cup/pod filter (D), supplied with the machine, as follows:

- 1 Place the pod in the filter ring (Fig. 17).
- 2 Push the pod with your fingers inward. The pod must be well centred and placed inside the filter.
- 3 Now it is possible to put the filter holder in its seat. Tighten the filter holder making sure it is securely fitted to the flange (Fig. 8).

4 The pod could remain stuck in the upper part of the machine after making the coffee and when removing filter holder. To remove it, tilt the filter holder (Fig. 18) so the pod can fall onto it. To always have a good coffee, you must purchase pods that show the E.S.E. compatibility mark.

If the pod is not inserted well, or if the filter holder is not tightened firmly, a few drops of water could leak from the filter holder.

Auto-off function

If the machine is turned on but not in use, the auto-off function operates after about 30 minutes. This function puts the machine in standby. The ON indicator light (R) is off. To restart the machine press again the power button (J).

Filling the water tank during use

No special operation is necessary when the water in the tank runs out as the machine is equipped with a special self-priming device. Just unplug the machine, pull out the tank and fill it with fresh cool water again.

HOW TO MAKE CAPPUCCINO

To prepare cappuccino, hot chocolate, or heat any other beverage, turn the switch (O) to the steam position (☁) and wait that the indicator light (N) turns on to indicate that the boiler has reached the right temperature to dispense steam (about 150 °C / 300 °F).

When warming up, your appliance may release small puffs of steam from the filter holder; this is perfectly normal.

Place a glass under the Maxi Cappuccino device (H). Turn the steam knob (M): at first a little water will come out, immediately followed by a strong jet of steam.

Close the dispensing knob (M) to stop the jet of steam and put the pot of milk to be whipped under the Maxi Cappuccino device (Fig. 12). Plunge the wand all the way into the pot of milk and again open the steam dispensing knob (M) until you get the result you want. During these operations, you will see that the indicator light (N) turns on and off periodically, indicating the action of the thermostat which maintains the proper temperature of the boiler for steam dispensing.

It is opportune you start dispensing the steam only when the lamp is on. After each use, dispense the steam for a few seconds to clear the outlet from any milk residue.

Close the steam knob (M). After preparing the cappuccino return the switch (O) in the upper position to exclude the steam function.

MAKING FURTHER CUPS OF COFFEE

To prepare a cup of coffee right after making cappuccino, it is necessary to bring the boiler back to the coffee preparation temperature by performing these operations: return the switch (O) in the upper position to cool the boiler and wait that the light (N) goes out and comes on again. To cool the heating unit more quickly, proceed as follows: place a glass under the Maxi Cappuccino device (H). Turn the switch (Q) to position (☕); turn the steam knob (M): this will cause water to flow out, until the warning light (N) turns back off. Now close the steam dispensing knob (M) and return the switch (Q) in the upper position. Wait for the light (N) to turn on. The coffee maker is now ready to brew coffee again.

HOW TO MAKE TEA OR TISANES

After the steps described in chapter “Preliminary phase prior to use”, place a cup under the Maxi Cappuccino device (H). Put the coffee switch (Q) in position (☕). Turn the steam knob (M); in this way hot water will come out of the Maxi Cappuccino device. The maximum quantity for two cups is 200 ml.

TIPS TO ACHIEVE A GOOD ITALIAN ESPRESSO

The ground coffee in the filter holder must be pressed slightly. A stronger or weaker coffee depends on the coffee grinding level, on the quantity put into the filter holder and the pressing. A few seconds are required for the coffee to be dispensed into the cups. If the dispensing time is longer, this means that the coffee is ground too fine or that the coffee put into the filter holder has been pressed too much.

CLEANING THE APPLIANCE



Warning!

All cleaning operations described below must be carried out with the machine off and with the plug disconnected from the outlet.



Warning!

Regular maintenance and cleaning preserve and keep the machine efficient for a longer amount of time. Never wash machine components in the dishwasher. Do not use direct jets of water.



Warning!

Any intervention must be carried out with cold machine.

Cleaning the coffee filters

Check that the holes are not clogged and if so, clean them with a small brush (Fig. 13). Let boiling water flow from the filter holder with the filter inserted without the powder to dissolve or remove any coffee residue or impurities.



Warning!

Remove and disconnect the filter holder slowly because any remaining pressure could cause splashes or sprays.

It is advisable to thoroughly clean the filter about every 3 months using Ariete COFFEE CLEAN detergent tabs, which can be found at retail stores and the Authorised Service Centres, following the instructions inside the package. As an alternative, you can use a simple dishwasher detergent tab (without added rinse aid or other chemical additives) as follows:

- Place a tablet of dishwasher detergent into the filter (without coffee) when the machine is very hot (at least 5 minutes after heating).
- Connect the filter holder to the machine and place a container under the filter holder.
- Put the switch (Q) in the coffee position (☕) to start dispensing water, then dispense water for 15-20 seconds.
- Stop the dispensing and let the tablet work for at least 15 minutes, keeping the filter holder inserted

on the machine.

- Repeat the water dispensing operation making the pump run for about 15-20 seconds and then let it rest for another 15-20 seconds until two tanks of water have been used.
- Remove the filter holder from the machine, remove the filter and rinse well under running water.
- Switch off the machine, unplug the power cord from the power outlet and wipe the filter holder hooking seat with a sponge to remove any detergent residue from the spray.
- Restart the machine, attaching the filter holder again and still dispensing at least 2 cups of water to complete rinsing.

If the coffee machine is used daily, it is recommended to carry out the cleaning operation at least every three months.

Cleaning the silicone disc

Wash the silicone disc (C) under running water, bending it slightly on the sides in order to free the centre hole of any residue of coffee grounds that could clog it (Fig. 14).

Cleaning the filter holder seat

With use, it may occur that in the filter holder seat there is a sedimentation of coffee grounds, which can be removed with a toothpick, a sponge (Fig. 15), or letting water run through without fitting the filter holder (Fig. 4).

Cleaning the Maxi Cappuccino device



Warning!

Perform the operation when the chrome-plated tube is cool to avoid burns.

Unscrew the device (H) from the small pipe and wash it with running water. The small pipe can be cleaned with a non-abrasive cloth. Screw the cappuccino maker back on as far as it will go. If necessary, clean the small steam outlet hole again with a pin. After each use, dispense steam for a few seconds to clear the outlet from any residues.

Tank cleaning

It is advisable to periodically clean inside the tank with a sponge or damp cloth.

Cleaning the grill and the drip tray

Remember to empty the drip tray from time to time (K).

Remove the grill (I) and wash it under running water; remove the tray (K) from the machine, empty it and wash it under running water.

Cleaning the machine body



Warning!

Clean the fixed parts of the machine using a damp non-abrasive cloth to avoid damaging the body.

DESCALING

Good maintenance and regular cleaning preserve and keep the machine efficient for a longer period, greatly reducing the risk of scale formation into the appliance. If despite this, after some time, the appliance operation should be compromised, due to the constant use of hard and very hard wa-

ter, it is possible to carry out the machine descaling operation in order to eliminate the malfunction. For this purpose use only the citric acid-based descaling product NOCAL by Ariete. This product can be easily found in the Ariete technical assistance service centres. Ariete is not liable for damage to internal components of the coffee machine caused by the use of non-compliant products due to the presence of chemical additives. If a descaling is required, observe the directions on the instruction sheet of the descaling product.

SETTING THE MACHINE OUT OF SERVICE

If it is required to set the machine out of service, disconnect it electrically, empty the water tank and the drip tray and clean it (see the “Appliance cleaning” chapter).

In case of scrapping it is necessary to provide for the separation of the various materials used in the construction of the machine and dispose of them according to their composition and the provisions of law in force in the country of use.

TROUBLESHOOTING



Warning!

If there are problems with operation, immediately turn off the machine and unplug it from the socket-outlet.

Problems	Causes	Remedies
The coffee maker does not supply boiling water for tisanes.	Air has probably entered the circuit and deactivated the pump.	Make sure the tank is properly inserted and that the water is not below the minimum level. Repeat the operations described in the “Preliminary phases for use” paragraph.
	The steam exit hole on the dispenser wand is clogged.	Unclog any deposits that may have formed in the hole of the dispenser wand with a pin.
The machine does not dispense steam.	There is little water and the pump does not suck.	Check that the water level in the tank is correct. If necessary, fill it with cool tap water.
	The steam exit hole on the dispenser wand is clogged.	Unclog any deposits that may have formed in the hole of the dispenser wand with a pin.
Coffee overflowing from the filter edges.	Probably too much ground coffee has been put into the filter holder that has prevented to fully tighten the filter holder in its housing.	Remove and disconnect the filter holder slowly because any remaining pressure could cause splashes or sprays. Clean the coupling seat with a sponge (Fig. 15). Repeat the operation placing the correct amount of coffee in the filter.
	Ground coffee has remained on the filter holder connection seat.	Clean the seal with a toothpick or a sponge (Fig. 15).

Problems	Causes	Remedies
Coffee overflowing from the filter edges.	The exit holes of the filter containing coffee grounds are clogged.	Remove and disconnect the filter holder slowly because any remaining pressure could cause splashes or sprays. Clean the clogged filter holes with a small brush or a pin. Clean the filter using Ariete COFFEE CLEAN tabs following the instructions in the package.
	Faulty pod.	Replace the pod in the filter holder.
Coffee is not dispensed or is dispensed too slowly.	The holes of the perforated disc in the filter holder coupling seat are clogged.	Operate the machine without the filter holder making water flow. If the water is still not flowing uniformly through all holes, descale using the NOCAL Ariete product available in the Ariete service centres following the instructions in the package.
	The exit holes of the filter containing coffee grounds are clogged.	Remove and disconnect the filter holder slowly because any remaining pressure could cause splashes or sprays. Clean the clogged filter holes with a small brush or a pin. Clean the filter using Ariete COFFEE CLEAN tabs following the instructions in the package.
	Too fine ground coffee blend.	Try using coarser coffee blends.
	Too pressed coffee blend.	Press the coffee inside the filter using less pressure.
	The tank is not fully inserted.	Fit the tank correctly push it completely down.
	There is little water and the pump does not suck.	Check that the water level in the tank is correct. If necessary, fill it with cool tap water.
	Faulty pod.	Replace the pod in the filter holder.
	Broken pod.	Remove the pod filter holder, clean the seat with a sponge, and put a new pod inside.
The coffee is too watery and cold.	The mixture was ground too coarsely.	To obtain a more concentrated and hotter coffee, you must use a more finely grounded blend. Anyhow, this problem is easily solved thanks to the Thermocream® System, which always guarantees hot coffee accompanied by a reach cream, even with coarsely ground beans.