



## IMPORTANT SAFETY WARNING

### PHILIPS 2000 AND PHILIPS 3000 CORDLESS STICK SERIES

Versuni is voluntarily recalling and replacing the battery packs of the Philips 2000 and Philips 3000 series cordless stick vacuum cleaners free of charge. The affected products have one of the following Product Type Numbers:

- XC2011
- XC2012
- XC3031
- XC3032
- XC3033
- XC3131
- XC3132
- XC3133



The impacted battery packs are identified by the following checks:

1. Check the type number on the vacuum cleaner. If the type number matches with one of the numbers listed above, the appliance is in scope of the recall.
2. Check the S/N code on the battery pack. If the S/N code (YYWW) is in the 2328-2423 range, the battery pack is in scope of the recall.

For more information, or to check if your product is affected, please visit <https://wega.infotip-its.com/?Cid=MT&Lqld=en> or call +39 02 38 59 19 99.

At this time, a small number of cases have been reported of the battery pack catching fire after it has experienced a severe impact, such as a severe drop or series of drops.

This recall underlines Versuni's unwavering commitment to the highest standards of quality, reliability and safety for its products. Thank you for your co-operation and we apologize for any inconvenience caused.

#### **Versuni – Authorized Brand Licensee for Philips domestic appliances**

If you have any questions or concerns, please do not hesitate to reach out to our customer service team at [aftersales@crosscraft.com.mt](mailto:aftersales@crosscraft.com.mt) or call us at +356 21805805 and press 2 to speak with our aftersales agent for further information.